

# Asset Management



*making your property  
work harder*



optimise your property potential

# services

World-class systems and procedures

Specialists in residential, commercial, retail, strata management and corporate leasing

Constantly monitoring market trends and rental potential

Part of the Mark Hay Realty Group

Extensive range of advertising and real estate web sites

Zero-tolerance rent arrears policy

Annual income and expenditure statement provided

Routine inspections with written reports

Agreed response times for your queries

Proven track record in all areas

On-going coaching and training of all staff to world-class standards

Huge array of associated services

Qualified and security checked trades and service

Regular updates on your investment purchasing power

Automatically receive our quarterly newsletter

Regular investment seminars available.



investing in your



Owning rental property is an investment in your future. Secure your dreams with a partner who can help you optimise your property potential at the time. Every time.

# future

*Optimising systems and services*

### **Professional**

At Mark Hay Asset Management we have one goal – to make property management a seamless, painless and profitable process for you.

We do this by combining quality people with world-standard systems and procedures. We work to high levels of performance, constantly seeking to exceed expectations – and leave absolutely nothing to chance.

We cover all aspects of property management, including residential, commercial, strata management and corporate leasing.

**We have what it takes.**

*Optimising opportunities*

### **The bigger picture**

While property management is about attention to detail, it is also about understanding the bigger picture, anticipating markets and trends and advising on the potential of rental properties.

And as a valued client of the Mark Hay Group you will always have the inside running on exciting new investment opportunities before they are released to the open market.

### **Go for it.**

*Optimising relationships*

### **Partnership**

We believe in extending a level of personal commitment well beyond that which standard asset management might normally demand.

Our aim is to create real and sustainable relationships with our clients so we can work in partnership over the years – whether it's a single property or a growing portfolio.

Real wealth creation is about building relationships based on trust, performance and commitment.

**It's you and us.**

*Optimising communication*

### **In touch**

We believe the key to our success is keeping in touch – with landlords, tenants and the bigger picture.

Ultimately property managers' greatest downfall is lack of communication. At Mark Hay Asset Management we make communicating with you a priority.

We are very specific about response times, procedures, systems, standards and documentation. You will always know the exact status of your valuable investment.

We are also here to talk to you about your property dreams and aspirations and let you develop at your own pace. Above all there will always be a familiar face to call upon.

**Let's talk.**



we love what we do

*optimising dreams*

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